

City Centre Auto Service

963 Victoria Street, Kamloops
250-372-5150



More than two dozen years ago, a young lad started homing a trade he would soon call his career.

Kevin Wallace started that process at the Sportsman Chevron at the corner of Columbia and Battle streets.

That station is gone — but Kevin has continued the tradition not far from there with his new shop, City Centre Auto Service.

Kevin and his wife Teresa have been working toward this for as long as they can remember. Since those early days at the Sportsman they've had a long-standing dream of owning their own shop.

After nearly 19 years operating the Westbrook Chevron on Eighth Street, they've started this new chapter in their life at 963 Victoria St.

The new shop is equipped with six bays — four with hoists — and a state-of-the-art wheel-alignment rack. There is simply nothing the City Centre Auto team can't help their customers with. From basic maintenance to complex onboard computer issues, the City Centre Auto crew can help make those huge car problems go away.

"We help our customers prioritize the work that may be needed on their vehicles," Kevin says. "This helps them understand what is needed immediately and what can be done later. We let them

make the decisions. We have no idea how much they can afford now or later. They make the call on how we proceed with the work."

This has been the secret to the success of the Wallace's business venture — a fair and honest approach with their customers, treating them as they would want to be treated themselves.

Working alongside Kevin and Teresa are Tim & Keith, two outstanding certified technicians, and Trenton, a third-year apprentice. The team takes an amazing amount of pride in the work they do for their customers, are cognizant of the time they spend on a job and are always aware of the finish time.

They know their customers' time is valuable and delivery of a completed job on time is very important to them.

At the front desk, you'll always be greeted by the ever-friendly Teresa. She and Kevin have been the driving force behind fulfilling the dream of the new City Centre Auto Service but, for anyone who knows these two, they would say

Teresa had a lot to do with it. Relentless in her efforts to make customers feel at ease when they arrive, her attention to detail in the end shows that nobody does it better.

Kevin, Teresa and the entire City Centre Auto team would like to thank all their clients who have made the past 19 years great at Westbrook Chevron. They invite all their past, present and future customers to stop by for a visit and a cup of coffee at 963 Victoria Street Kamloops or call anytime at 250-372-5150.

And, when you do visit or call, ask about that phone number. It comes with a crazy story. Here's a hint: Van Halen has something to do with it.

Kevin and Teresa pride themselves in having an honest, up-front approach to looking after their customers.
