

## FAQ: How to un-install Kies 1/4

**Q: How do I un-install KIES?**

**A: If KIES has not installed properly and you wish to un-install follow the steps below:**

1. To remove the failed installation Kies files from your PC use the uninstall file.
2. The KIES uninstall program can be downloaded from [www.samsung.com](http://www.samsung.com)  
Path : [www.samsung.com](http://www.samsung.com) > Support > Model (GT-I9000) > Downloads > **Software**

**Continued Next Slide...**



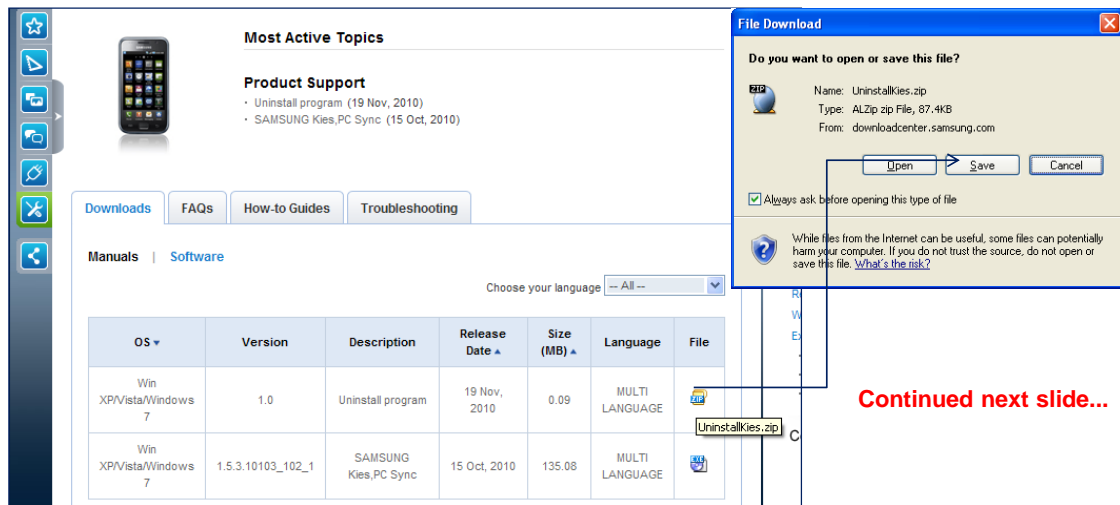
## FAQ: How to un-install Kies 2/4

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### 3. Download the Uninstall file and save it on you PC (No specific location required)

Link at Samsung.com/uk shown below:

[http://www.samsung.com/uk/consumer/mobile-devices/smartphones/android/GT-I9000HKDXEU/index.idx?pagetype=prd\\_detail&tab=support](http://www.samsung.com/uk/consumer/mobile-devices/smartphones/android/GT-I9000HKDXEU/index.idx?pagetype=prd_detail&tab=support)



The screenshot shows the Samsung UK support page for the GT-I9000HKDXEU. The 'Downloads' tab is selected, displaying a table of software files. A 'File Download' dialog box is open, asking to save the file 'UninstallKies.zip'.

OS	Version	Description	Release Date	Size (MB)	Language	File
Win XP/Vista/Windows 7	1.0	Uninstall program	19 Nov, 2010	0.09	MULTI LANGUAGE	<a href="#">UninstallKies.zip</a>
Win XP/Vista/Windows 7	1.5.3.10103_102_1	SAMSUNG Kies,PC Sync	15 Oct, 2010	135.08	MULTI LANGUAGE	<a href="#">SAMSUNG Kies,PC Sync</a>

**File Download**  
Do you want to open or save this file?  
Name: UninstallKies.zip  
Type: ALZip zip File, 87.4KB  
From: downloadcenter.samsung.com  
Buttons: Open, Save, Cancel  
Checkbox: ☒ Always ask before opening this type of file  
Warning: While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)

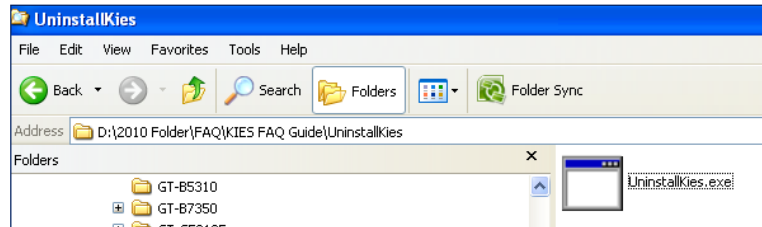
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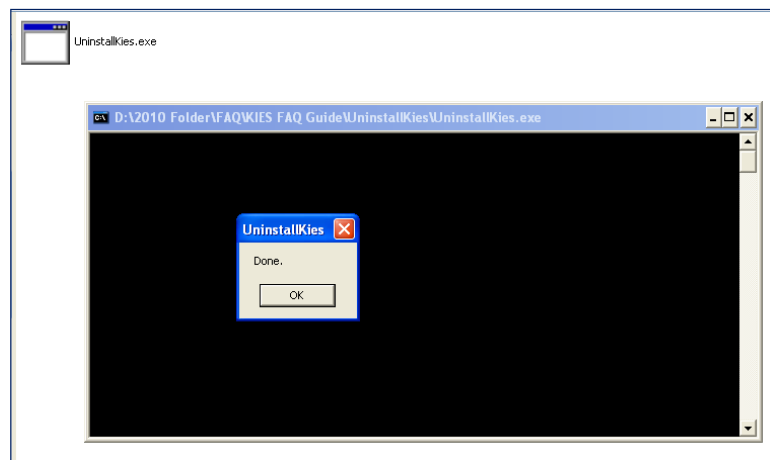
## FAQ: How to un-install Kies 3/4

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4. Click on the Uninstall.exe file to run it.



5. A Pop up box will appear to advise when done.



## FAQ: How to un-install Kies 4/4


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**6. Revisit the Software support Site to download the latest Version of KIES.**

**Re-install KIES once download complete**

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- » How do I know if my GT-S8500 is compatible with my Bluetooth c... (24 Jan, 2011)

#### Product Support

- SAMSUNG Kies,PC Sync (06 Jan, 2011)
- User Manual(Froyo version) (24 Dec, 2010)


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OS	Version	Description	Release Date	Size(MB)	Language	File
Win XP/Vista/Windows 7	1.0	Uninstall program	19 Nov, 2010	0.09	MULTI LANGUAGE	
Win XP/Vista/Windows 7	2.0.0.11011_16_5	SAMSUNG Kies,PC Sync	06 Jan, 2011	97.81	MULTI LANGUAGE	