



Pre-authorized debit (PAD) agreement

For assistance in filling this form, please dial 310-1212.

(Please print clearly)

1. Customer and TELUS Account Information

Name: _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Billing Number*: - or Account Number*:

2. Customer Bank Account Information

Name of Financial Institution: _____

Customer Bank Account Number: _____

Transit Number†: Financial Institution Number‡:

3. Pre-Authorized Debit Details

By signing this Personal PAD Agreement, you, the Payor, authorize TELUS to draw on the bank account identified above for charges, services and products provided with respect to the above noted TELUS Billing Number or Account Number. You shall inform TELUS, in writing, of any change in information associated with the bank account provided in this authorization at least (15) business days prior to the next due date of the pre-authorized debit. A pre-printed personalized void check must be included with this pre-authorized debit authorization.

You will continue to receive bills for services and products provided with respect to the above noted TELUS Billing Number or Account Number. Receipt of a TELUS bill serves as notice of the date of the debit and the amount to be debited from your account. You acknowledge and agree that the notice may be received less than ten (10) calendar days before the date of the debit or after the date of the debit.

You may revoke the present authorization at any time, with a 30 day notice. You can notify us of any cancellation by emailing your letter of cancellation to sac@telus.com, by faxing it to 1-888-881-0074 or by mailing it to: TELUS, 281 boul. René-Lepage Est, bureau R0811, Rimouski (Québec). You may also advise us of the cancellation by calling the toll-free number 310-1212. For information regarding what needs to be submitted in order to cancel a Pre-authorized Debit Agreement, visit telusquebec.com/DPA. You can also obtain more information on your right to cancel a pre-authorized debit agreement, from your financial institution or by visiting cdnpay.ca. Revocation or termination of this authorization does not terminate any contract for services or products that exists between you and TELUS. This authorization applies only to the method of payment and the amount of the payment, and does not otherwise have any bearing on the contract for services or products including any related terms and conditions.

You have certain recourse rights if any debit does not comply with this PAD Agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD Agreement. To obtain more information on your recourse rights, contact your financial institution or visit cdnpay.ca.

Please return the completed Pre-Authorized Debit (PAD) Agreement form by email, fax or mail along with a pre-printed personalized void cheque (a copy of this cheque will be accepted if the form is submitted by email or fax).

By email: sac@telus.com

By fax: 1-888-881-0074

By mail: TELUS, 281 boul. René-Lepage Est, bureau R0811, Rimouski (Québec) G5L 7E4

The client understands and agrees to all provisions in this Pre-Authorized Debit Agreement. TELUS will only accept and action this request if it is signed and dated.

City _____ Date Client Signature _____
D D M M Y Y

Please **DO NOT** include any payment with this request.

Please continue to make payments until a pre-authorized debit message appears on your TELUS bill.

* The TELUS billing and account numbers appear in the upper right corner of your TELUS account statement. † The 5-digit transit number usually corresponds to the second set of numbers provided at the bottom of your cheque. ‡ The 3-digit institution number usually corresponds to the third set of numbers provided at the bottom of your cheque.



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Please keep the Terms and Conditions of this Agreement for your reference.

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