ROB GIRARD - MCSE, VCP, CCNA

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GOAL

To effectively use technology to empower clients to achieve cutting-edge efficiency by leveraging and building upon my technical expertise and leadership skills in a dynamic, service-oriented environment.

PROFESSIONAL DESIGNATIONS

VMware Certified Professional (VCP)	2005
Microsoft Certified System Engineer (MCSE – NT4 & 2000)	2001
Cisco Certified Network Associate (CCNA)	2002
Cisco Advanced Pix Firewall Cert (CSPFA)	2003
Certified Novell Administrator (CNA v4.1)	1997

EMPLOYMENT HISTORY

Broadridge	**VMware Consultant**	Dec. 2009 - Mar. 2010
www.broadridge.com		
Northwater Capital Management	**Infrastructure Specialist**	Aug. 2007 - Oct. 2009
www.northwatercapital.com		
Travelers Guarantee Company of Canada		Sept. 1997 - Jun. 2007
www.travelersguarantee.com		
	Manager, Infrastructure Services	2006-2007
	Team Leader & National Network Coordinator	2004-2005
	National Network Coordinator	2003-2004
	Network Administrator	2000-2003
	Systems Analyst	1998-1999
	Co-op Student	1997

CAREER HIGHLIGHTS

- **Virtualized the infrastructure and introduced Storage Area Networks** (SAN) for both Travelers Guarantee Insurance and Northwater Capital Management
- **Facilitator on Virtualization** at Institutional Investor Technology Forum in Boston (Nov. 2008)
- **Keynote speaker at VMware Seminars** (March 2006 & February 2007)
- Spear-headed **Disaster Recovery** (DR) projects that were cost-effective and gave a high-level of fault tolerance
- Played instrumental role in making my Infrastructure Services Groups indispensable to our organizations
- Maintained a **high level of service amidst instability**, mergers and acquisitions
- Became youngest member of management team in company's history (St. Paul Guarantee)
- Developed a unique **remote access strategy** that leveraged in-place technologies provided 2-factor authentication, and cut costs
- Designed & implemented **site-to-site & client-side VPN solutions**
- Lead multiple successful **infrastructure migrations**
- Architected an **Active Directory** to support multiple locations with varied levels of access control
- Implemented significant upgrades with minimal negative impact to the end-user through **detailed planning, strong communication skills, training & opportune timing**
- Successfully led **Y2K and Daylight Savings Time projects** under tight time constraints
- **Developed and launched "Lunch N Learns"** on a wide variety of topics which raised the technical skills of employees across all levels of the organization, e.g.: "Outlook: More than just email" and "Internet Tips & Tricks"
- Implemented & supported **Blackberry Enterprise Server**
- Championed early adoption (1999) of **IP-based Video Conferencing** which cut down travel costs

_____RESPONSIBILITIES HIGHLIGHTS _

- Developed & implemented strategies to leverage existing and new technology to maximize productivity of employees at all levels under varying budgetary conditions
- Planned, implemented & managed Infrastructure across geographically dispersed locations
- Developed Infrastructure Team: Interviewed, hired, trained, set expectations, evaluated and monitored staff progress
- Maintained a secure and constantly improving technological environment
- Acted as final tier of internal troubleshooting escalation
- Handled budgeting, contracts, negotiations, asset management, purchasing
- Met legislative and regulatory requirements, including PIPEDA (Privacy) & SOX (Sarbanes Oxley)
- Performed key contact role for internal and external audits
- Created, revised & retired documentation

_____ STRENGTHS _

- Creative Troubleshooter
- Big-picture thinker
- Strong communicator
- Calm under pressure
- Strategic and innovative

- Self-motivated, motivates others
- Dedicated work ethic
- Professional attitude
- Attention to detail

- Effectively evaluates key staff strengths and delegates work accordingly to maximize productivity of the team

_____ TECHNICAL SKILLS _

In-depth knowledge and experience in a broad range of Microsoft, Cisco, VMware, Linux and other technologies, including, but not limited to:

- Virtualization Technology (VMware ESX Server v2.5x through vSphere and workstation products, Microsoft Hyper-V)
- Windows Server (NT4 – 2008) and Workstation (95 through Win7)
- Linux - Various releases, including Red Hat and Ubuntu
- Solaris Unix10 Administration
- Mac OSX
- TCP/IP (LAN/WAN, Design, Implementation and Troubleshooting),
- Routers & Firewalls (Cisco & Checkpoint)
- Exchange (v4 - 2007)
- Storage Area Networks (SAN) - EMC, 3PAR & HP
- Hardware (IBM\HP\SUN\Dell - Rack mount\Blade\Tower
- IBM Blade Center & HP C-Class Blade Systems
- Active Directory

- MS Office (Versions '95 – 2007 – Training, Deployment, Support, Solutions)
- Windows Software Update Services (WSUS) and other patch-management tools
- IIS, SharePoint Server & MOSS 2007
- SQL
- Terminal Services & Thin Clients
- Virtual Private Networking (VPN)
- Distributed File System (DFS)
- Internet Security & Acceleration Server (ISA)
- Replication: EMC Replistor & DoubleTake
- Group Policies (GPO's)
- Enterprise Antivirus Solutions (McAfee/Norton/Trend Micro)
- Backup software (Backup Exec, Asigra Televaulting, VMware Data Recovery, Vizion Core vRanger)
- Blackberry Enterprise Server (BES) and Devices

_____ EDUCATION _

George Brown College Toronto, ON	**Digital Photography Certificate**	2007-2009
University of Waterloo Waterloo, ON	**Candidate for Computer Science degree & Co-op Program**	1996–1997

_____ INTERESTS _

- Digital Photography, Technology, Camping, Canoeing, Fitness & Nutrition, Self-improvement, Travel, Scuba Diving, Gaming, Rock Climbing